



St. Francis Health Network

Sisters of St. Francis Health Services, Inc.

Important Information Regarding Hoosier Healthwise Eligibility Verification

Anthem St. Francis Health Network

Providers are always advised to verify eligibility before providing services to a Hoosier Healthwise (HHW) patient. At the current time, when you check eligibility for a HHW patient, you can see that the member participates in one of the three Managed Care Entities (MCE's); Anthem, MHS, or MDwise including the name of the MDwise delivery system.

Effective January 1, 2011, patients who formerly showed as MDwise St. Francis Health Network members will show as assigned to the Anthem MCE without a St. Francis Health Network indicator. It is our desire that the eligibility system will be updated to show the Managed Care Network "Anthem St. Francis." Look for this update during the second quarter of 2011. In the meantime, we have enclosed an Anthem St. Francis Health Network PMP list to help you determine if the Hoosier Healthwise patient participates in Anthem or Anthem St. Francis Health Network for Hoosier Healthwise.

Please use this method as a "work around" until Hewlett Packard (HP) is able to update the system. You can trust that a patient who is enrolled with a Primary Medical Provider (PMP) on the enclosed Anthem St. Francis Health Network PMP list is an Anthem St. Francis Health Network member.

If you have any questions regarding this matter, please contact Nancy George, St. Francis Health Network Care Coordination Manager at (317) 782-7698.