CODING for TELEHEALTH QUICK REFERENCE GUIDE	AUDIO/VIDEO All Payers 99201 - 99215	TELEPHONE ONLY	TELEHEALTH COVERAGE DATES
Aetna Aetna Medicare	POS 02 / mod 95 POS 02 or 11 / mod 95	99441-99443 w/ POS 11 and no modifier	Until further notice
Ambetter	POS 11 / mod GT per Medicaid	E/M per IN Medicaid	Thru the declared PHE
Anthem	POS 02 – other than patient's home POS 10 – patient's home / mod GT	99441-99443	Until further notice
Anthem Hoosier Healthwise (Medicaid) and HIP	POS 11 / mod GT per Medicaid	E/M per IN Medicaid	Thru the declared PHE
Anthem Medicare	POS 02 – other than patient's home POS 10 – patient's home / mod GT	99441-99443	Thru the declared PHE
AARP Medicare Complete	POS 02 – other than patient's home POS 10 – patient's home	99441-99443 per UHC	Thru the declared PHE
Caresource HIP/ HHW / Marketplace	POS 11 / mod GT per Medicaid	E/M per IN Medicaid	Thru the declared PHE
Cigna	POS 11 / mod 95 or GT	E/M Codes	Until further notice
Encore	POS 11/ mod 95	E/M Codes	Until further notice
Humana	POS 02 / mod 95 or FQ	99441-99443 w/ POS 11 and no modifier	Thru the declared PHE
Managed Health Services (MHS) HIP, HHW	POS 11 / mod GT per Medicaid	E/M per IN Medicaid	Thru declared PHE; then coverage continues per Medicaid policy
MDWise Marketplace, HHW, HIP, Excel	POS 11 / mod GT per Medicaid	E/M per IN Medicaid	
Indiana Medicaid (BR202152) Continue with same guidelines during the PHE	POS 11 / mod GT	E/M Codes	
Medicare Continue with same guidelines during the PHE	POS 11 / mod 95	99441-99443 w/ POS 11 and no modifier	Thru the declared PHE
United Healthcare	POS 02 – other than patient's home POS 10 – patient's home / mod GT	E/M Codes for commercial plans 99441-99443 for MA plans; POS 11 with no modifier	Until further notice

NOTE: This tool is provided for informational purposes only and is not intended to tell providers how to code for actual services rendered. This information is only valid during the COVID-19 emergency and was current at the time of publication; however, information changes daily . Refer to payer websites and policies for telemedicine billing policies.

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