

Physical Health Provider Experience Managers

Zone 1/Beacon Health Systems

Jessi Earls, Provider Experience Manager Jessica.Wilkerson-Earls@anthem.com • 1-317-452-2568

Zone 2/Ascension St. Vincent

Angelique Jones, Provider Experience Manager Angelique.Jones@anthem.com • 1-317-619-9241

Zone 3

Jamaal Wade, Provider Experience Manager Jamaal.WadeSr@anthem.com • 1-317-409-7209

Zone 4/Deaconess

Jonathan Hedrick, Provider Experience Manager Jonathan.Hedrick@anthem.com • 1-317-601-9474

Zone 5/Parkview

David Tudor, Provider Experience Manager David.Tudor@anthem.com • 1-317-447-7008

Zone 6/IU Health; St. Joseph Regional Medical Center; Home Health and Hospice

Matt Swingendorf, Provider Experience Manager, Sr. Matthew.Swingendorf@anthem.com • 1-317-306-0077 Home Health and Hospice Providers INMEDHHH@anthem.com

Zone 7/Baptist Health

Sophia Brown, Provider Experience Manager Sophia.Brown@anthem.com • 1-317-775-9528

Zone 8/Eskenazi

Marvin Davis, Provider Experience Manager Marvin.Davis@anthem.com • 1-317-501-7251

Zone 9/Out-of-State Providers, Franciscan, Community Health Network

Nicole Bouye, Provider Experience Manager, Sr. Nicole.Bouye@anthem.com • 1-317-517-8862



Management:

Jacquie Marsalis, Director, Provider Experience Jacqueline.Marsalis@anthem.com

Indiana Provider Network Solutions: 1-800-455-6805

Behavioral Health Provider Experience Managers

Each county includes a Subject Matter Expert for the following:

- Federally qualified health center/rural health center (FQHC/RHC)
- Substances use disorder/opioid treatment program (SUD/OTP)

Region 1

Ashley Holmes, Provider Experience Manager ashley.holmes@anthem.com • 1-317-315-0623

Region 2

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Region 3

Whit'ney McTush, Provider Experience Manager Whitney.McTush@anthem.com • 1-317-519-1089

Region 4

Tish Jones, Provider Experience Manager Latisha.Willoughby@anthem.com • 1-317-617-9481

Region 5

Alisa Phillips, Provider Experience Manager, Sr. Alisa.Phillips@Anthem.com • 1-317-517-1008

Region 6

Michele Weaver, Provider Experience Manager Michele.Weaver@anthem.com • 1-317-601-3031

Region 7

Matthew McGarry, Provider Experience Manager Matthew.McGarry@anthem.com • 1-463-202-3579

- Community mental health center (CMHC)
- Acute care hospitals



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