

CODING for TELEHEALTH QUICK REFERENCE GUIDE	AUDIO/VIDEO All Payers E/M codes 99201 - 99215	TELEPHONE ONLY E/M codes 99201 – 99215 or 99441-99443
Aetna and Aetna Medicare	POS 02 / mod 95 POS 02 or 11 / mod 95	99441-99443 w/ POS 11 and no modifier
Ambetter	POS 02 – other than patient’s home POS 10 – patient’s home Mod 95 for audio video televisit	Audio only not covered per Medicaid
Anthem Commercial	POS 02 – other than patient’s home POS 10 – patient’s home / mod GT	99441-99443
Anthem Hoosier Healthwise (Medicaid) and HIP	POS 02 – other than patient’s home POS 10 – patient’s home Mod 95 for audio video televisit	Audio only not covered per Medicaid
Anthem Medicare	POS 11/ mod 95	99441-99443
AARP Medicare Complete	POS 02 – other than patient’s home POS 10 – patient’s home	99441-99443 per UHC
Caresource HIP/ HHW / Marketplace	POS 02 – other than patient’s home POS 10 – patient’s home Mod 95 for audio video televisit	Audio only not covered per Medicaid
Cigna	POS 02 / mod 95 or GT	E/M Codes
Encore	POS 11/ mod 95	E/M Codes
Humana	POS 02 / mod 95 or FQ	99441-99443 w/ POS 11 and no modifier
Managed Health Services (MHS) HIP, HHW	POS 02 – other than patient’s home POS 10 – patient’s home Mod 95 for audio video televisit	Audio only not covered per Medicaid
MDWise Marketplace, HHW, HIP, Excel		
Indiana Medicaid effective on or after July 21, 2022		
Medicare	POS 11 / mod 95	99441-99443 w/ POS 11 and no modifier
United Healthcare	POS 02 – other than patient’s home POS 10 – patient’s home / mod GT	E/M Codes for commercial plans
		99441-99443 for MA plans; POS 11 with no modifier
United Healthcare Medicaid/HIP	POS 02 – other than patient’s home POS 10 – patient’s home Mod 95 for audio video televisit	Audio only not covered per Medicaid

NOTE: This tool is provided for informational purposes only and is not intended to tell providers how to code for actual services rendered. This information is only valid during the COVID-19 emergency and was current at the time of publication; however, information changes daily. Refer to payer websites and policies for telemedicine billing policies.