

CODING for TELEHEALTH QUICK REFERENCE GUIDE	AUDIO/VIDEO	TELEPHONE ONLY	TELEHEALTH COVERAGE DATES	COST SHARING for COVID-19 Treatment	COST SHARING for Telehealth Services
Aetna	POS 11/ mod 95	99441-99443 w/ POS 11 and no modifier	Thru December 31, 2020 (click Aetna link for more info)	Waived for inpatient admit or health complications associated with COVID	Waived thru September 30, 2020 for in-network commercial plans
Anthem	POS 02 / mod 95	99441-99443	Thru 9/30/2020 for in-network providers	Waived through 12/31/2020 for in- network providers	Waived through 9/30/2020 for in- network providers
Anthem Hoosier Healthwise (Medicaid) and HIP	POS 02 / mod 95	E/M per IN Medicaid	Thru the declared PHE		
Anthem Medicare	POS 02 / mod 95	99441-99443	Thru the declared PHE		
AARP Medicare Complete	POS 11/ mod 95	99441-99443 per UHC	Thru the declared PHE		
Caresource HIP/ HHW / Marketplace	POS 02 / mod 95	E/M per IN Medicaid	Thru the declared PHE		
Cigna	POS 11/ mod 95	E/M Codes	At least thru 12/31/2020	Waived (at least thru 12/31/2020) USE MODIFIER CS	Waived (at least thru 10/31/2020)
Humana	POS 11/ mod 95	99441-99443 w/ POS 11 and no modifier	3/6/2020 thru the declared PHE	Waived for in-network and out-of-network providers USE MODIFIER CS	Waived for participating/in- network providers
Managed Health Services (MHS) HIP, HHW	POS 02 / mod 95	E/M per IN Medicaid	3/1/2020 thru declared PHE; then coverage continues per Medicaid policy	No cost-sharing for in-network services	
MDWise Marketplace, HHW, HIP, Excel	POS 02 / mod 95	E/M per IN Medicaid			
Indiana Medicaid	POS 02 / mod 95	E/M Codes			
Medicare	POS 11/ mod 95	99441-99443 w/ POS 11 and no modifier	3/1/2020 thru the declared PHE	May apply based on services USE MODIFIER CS	May apply; can be waived w/out penalty
Medicare Advantage plans	Per Medicare coding and commercial payer POS guidelines		Thru the declared PHE		
United Healthcare	POS 11/mod 95	E/M Codes for commercial plans	From 3/18/2020 through 9/30/2020	Waived through Sept 30, 2020	Waived (March 31, 2020 – Sept 30, 2020) for in-network telehealth visits for medical, outpatient behavioral and PT/OT/ST
	POS 11 with no modifier	For MA plans, use 99441-99443			

NOTE: This tool is provided for informational purposes only and is not intended to tell providers how to code for actual services rendered. This information is only valid during the COVID-19 emergency and was current at the time of publication; however, information changes daily. Refer to payer websites and policies for telemedicine billing policies.

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