

CODING for TELEHEALTH QUICK REFERENCE GUIDE	AUDIO/VIDEO All Payers 99201 - 99215	TELEPHONE ONLY	TELEHEALTH COVERAGE DATES	COST SHARING for COVID-19 Treatment	COST SHARING for Telehealth Services
Aetna *For Individual Aetna Medicare Advantage members, copays are waived for in-network telehealth visits for primary care through the end of the Public Health Emergency.	For <u>Commercial</u> plans - POS 02 w/ modifier GT or 95 For <u>Medicare</u> - POS 02 or 11 w/ modifier 95	99441-99443 w/ POS 11 and no modifier *After September 30, 2020, telephone-only services resumed to pre-March 5, 2020 rates.	Reimbursed at same rates as in-person visits for in-network primary care and specialist telehealth visits	Waived for inpatient admit or health complications associated with COVID	Waived thru 1/31/2021 for in-network commercial and Medicare Advantage plans*
Anthem **For LiveHealth Online, Anthem's telehealth provider, cost sharing will be waived through 5/31/2021	POS 02 / mod 95 or GT	99441-99443 Cost shares will be waived for in-network providers only until 5/31/2021	From in-network providers	Waived through 1/31/2021 for in-network providers	Date varies by plan, check on each patient's benefits for telehealth
Anthem Hoosier Healthwise (Medicaid) and HIP	POS 11 / mod GT	E/M per IN Medicaid	Thru the declared PHE		
Anthem Medicare	POS 02 / mod 95	99441-99443	Thru the declared PHE		
AARP Medicare Complete	POS 11/ mod 95	99441-99443 per UHC	Thru the declared PHE		
Caresource HIP/ HHW / Marketplace	POS 11 / mod GT	E/M per IN Medicaid	Thru the declared PHE		
Cigna New Virtual Care Policy effective 1/31/2021	POS 11/ mod 95, GT or GQ	Telephone-only codes 99441-99443 effective 1/1/2021	New Virtual Care Policy effective 1/31/2021	Waived for COVID related treatment thru 7/20/2021	Standard customer cost-share applies
Humana	POS 11/ mod 95	99441-99443 w/ POS 11 and no modifier	3/6/2020 thru the declared PHE	Waived for in- and out-of-network providers USE MODIFIER CS	Waived for in-network providers
Managed Health Services (MHS) HIP, HHW	POS 11 / mod GT	E/M per IN Medicaid	3/1/2020 thru declared PHE; then coverage continues per Medicaid policy	No cost-sharing for in-network services	
MDWise Marketplace, HHW, HIP, Excel	POS 11 / mod GT	E/M per IN Medicaid			
Indiana Medicaid Change request 10/24/2020 (BT2020106)	POS 11 / mod GT	E/M Codes 99201-99215			
Medicare	POS 11/ mod 95	99441-99443 w/ POS 11 and no modifier	3/1/2020 thru the declared PHE	May apply based on services USE MODIFIER CS	May apply; can be waived w/out penalty
Medicare Advantage plans	Per Medicare coding and commercial payer POS guidelines		Thru the declared PHE		
United Healthcare UHC Telehealth Policy	POS 02 Modifiers 95/GT/GQ/G0 not required	E/M Codes 99201-99215 for commercial plans	From 1/1/2021, in-network telehealth services in accordance with current CMS guidelines, the member's benefit plan and our Telehealth Reimbursement Policy	Thru 1/31/2021, waived for in- and out-of-network telehealth COVID-19 treatment visits	Most UHC MA plans have \$0 copays for covered telehealth services in 2021. For Commercial plans, copays apply as of 10/1/2020
	POS 11 with no modifier	For Medicare Advantage plans, use 99441-99443			

NOTE: This tool is provided for informational purposes only and is not intended to tell providers how to code for actual services rendered. This information is only valid during the COVID-19 emergency and was current at the time of publication; however, information changes daily. Refer to payer websites and policies for telemedicine billing policies.