

CODING for TELEHEALTH QUICK REFERENCE GUIDE	AUDIO/VIDEO	TELEPHONE ONLY	TELEHEALTH COVERAGE DATES	COST SHARING for COVID-19 Treatment	COST SHARING for Telehealth Services
Aetna	POS 11/ mod 95	99441-99443 w/ POS 11 and no modifier	Thru 8/4/2020 or some services thru 9/30/2020 (click Aetna link for more info)	Waived for inpatient admit or health complications associated with COVID-19	Waived until 6/4/2020 for in-network commercial plans
Anthem	POS 02 / mod 95 For 90 days eff 3/17/2020	99441-99443 For 90 days eff 3/19/2020	Thru 6/17 or 6/19/2020 for in- network providers	Waived (through 5/31/2020)	Waived (3/17 – 6/15/2020)
Anthem Hoosier Healthwise (Medicaid) and HIP	POS 02 / mod 95	E/M per IN Medicaid	Thru the declared PHE		
Anthem Medicare	POS 02 / mod 95	99441-99443	Thru the declared PHE		
AARP Medicare Complete	POS 11/ mod 95	E/M per UHC	Thru the declared PHE		
Caresource HIP/ HHW / Marketplace	POS 02 / mod 95	E/M per IN Medicaid	Thru the declared PHE		
Cigna	POS 11/ mod 95	E/M	At least thru 7/31/2020	Waived (at least thru 7/31/2020) USE MODIFIER CS	Waived (at least thru 7/31/2020)
Humana	POS 11/ mod 95	99441-99443 w/ POS 11 and no modifier	3/6/2020 thru the declared PHE	Waived for in-network and out-of-network providers USE MODIFIER CS	Waived for participating/in- network providers
Managed Health Services (MHS) HIP, HHW	POS 02 / mod 95	E/M per IN Medicaid	3/1/2020 thru declared PHE; then coverage continues per Medicaid policy		
MDWise Marketplace, HHW, HIP, Excel	POS 02 / mod 95	E/M per IN Medicaid			
Indiana Medicaid	POS 02 / mod 95	E/M			
Medicare	POS 11/ mod 95	99441-99443 w/ POS 11 and no modifier	3/1/2020 thru the declared PHE	May apply based on services USE MODIFIER CS	May apply; can be waived w/out penalty
Medicare Advantage plans	Per Medicare coding and commercial payer POS guidelines		Thru the declared PHE		
United Healthcare	POS 11/ mod 95	E/M	From 3/18/2020 through 6/18/2020	Waived (through 5/31/2020)	Waived (3/31 – 6/18/2020) for telehealth visits for medical, outpatient behavioral and PT/OT/ST

NOTE: This tool is provided for informational purposes only and is not intended to tell providers how to code for actual services rendered. This information is only valid during the COVID-19 emergency and was current at the time of publication; however, information changes daily. Refer to payer websites and policies for telemedicine billing policies.

5/26/2020